

I-15 Express Lanes



Traffic Conditions

For traffic conditions throughout the San Diego region, visit 511sd.com, call 511 and say "traffic conditions," or download the 511 San Diego mobile app, available for iOS and Android.



12/14 3035

For More Information

For the latest updates on your FasTrak account:

- Visit 511sd.com/FasTrak
- Call 511 and say "FasTrak" for automated account information

Email or call the Customer Service Center:

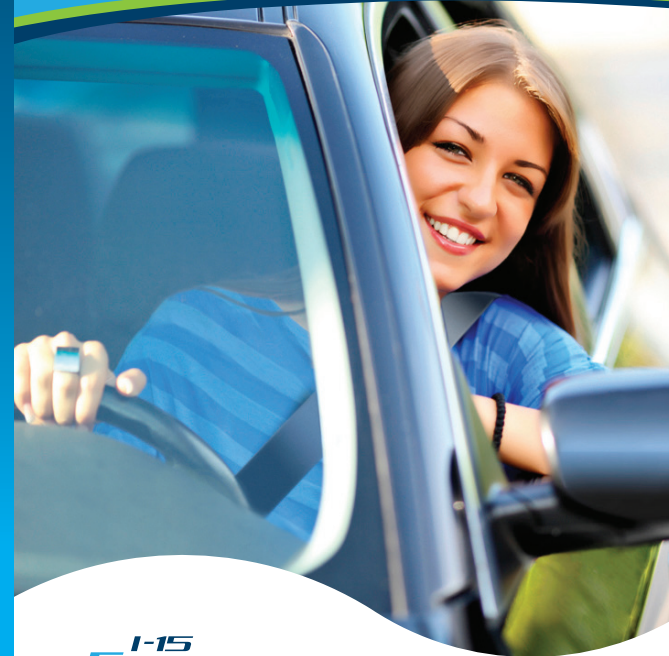
Monday through Friday, 8 a.m. to 6 p.m.

Email: support@fastrak.511sd.com
Phone: 511 and say "FasTrak" or (888) 889-1515
Fax: (888) 271-1515

Este documento está disponible en español en 511sd.com/FasTrak

In compliance with the Americans with Disabilities Act (ADA), this document is available in alternate formats by contacting the SANDAG ADA Coordinator, the Director of Administration at (619) 699-1900 or (619) 699-1904 (TTY).

Less Commute Time More You Time!



I-15
Express
Lanes
Innovation that moves you

Welcome

Welcome to the I-15 Express Lanes!

Your Welcome Kit contains everything you need to start enjoying the many benefits of the Express Lanes such as: saving time, saving gas by not idling in traffic, and having a more reliable commute.

Your Welcome Kit includes:

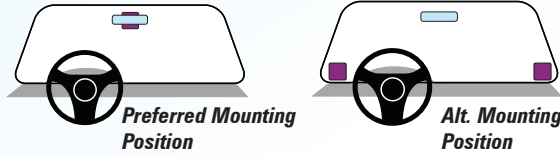
- Your FasTrak® transponder(s)
- A Mylar® bag to insert your transponder into if you are carpooling (to ensure your trip is free)
- SANDAG Privacy Policy
- FasTrak Terms and Conditions

Once you've installed a transponder in your vehicle, you are ready to use FasTrak on the I-15 Express Lanes, South Bay Expressway, and other FasTrak toll roads and bridges in California. The toll will be deducted automatically from your prepaid account. The enclosed transponder will not "beep" on the I-15 Express Lanes and there is no need to slow or stop to pay tolls.

Thank you for choosing the I-15 Express Lanes!



Transponder Mounting Instructions



1. Peel backing off the Velcro® adhesive strips. Hold the transponder in your hand with the Velcro strips facing the inside of the windshield.
2. Mount the transponder directly behind the rearview mirror no more than 1½ inches from the top of the windshield, below any dark shaded tint. If space there doesn't permit, mount it on the lower left or right corner of the windshield not more than 1½ inches from the lower and outer edges.
3. Press the transponder firmly against the glass.

IMPORTANT

- Only use the transponder in vehicles registered to your *FasTrak* account. Failure to do so may result in a violation notice. Do not attach the transponder to your visor, dashboard, or other location. The transponder should be fixed to the windshield before entering the toll lanes.
- Never wave the transponder or hold it inside or outside of your vehicle as you approach the toll zone overhead readers, as this will result in improper communication with the toll collection system.

Fee Schedule

Minimum Monthly Toll* (one transponder included)	\$4.50
Monthly minimum for each additional transponder	\$1
Printed statement (e.g., monthly or annual)	\$2

*How your Minimum Monthly Toll is Calculated

The best way to avoid the Minimum Monthly Toll is by spending **\$4.50 or more per month** in tolls on the **I-15 Express Lanes** or **South Bay Expressway**; this way you only **pay the cost of your tolls**.

- If your I-15 Express Lanes or South Bay Expressway tolls do not exceed the Minimum Monthly Toll, you pay the difference, up to \$4.50 (for accounts with one transponder).
- Your monthly fees will be automatically deducted the following month. For example, May fees are deducted in June.
- Only tolls incurred on the I-15 Express Lanes or South Bay Expressway through electronic toll payment using a valid transponder registered to an I-15 Express Lanes account contribute toward the Minimum Monthly Toll. Transactions on *FasTrak* toll roads and bridges outside of San Diego do not count toward your monthly total.

Dynamic FasTrak Tolling Keeps the Express Lanes Moving

Tolls are based on your entry point into the lanes and the distance you travel.

- The toll charged per mile is recalculated based on the level of traffic in the I-15 Express Lanes, ensuring traffic flows freely.
- The toll rate displayed on signs located before each Express Lanes entrance includes the minimum and maximum toll you can expect to pay, which ranges from 50 cents to \$8.

FasTrak for Fast, Reliable Travel Throughout California!

Use your I-15 Express Lanes *FasTrak* transponder wherever you see the *FasTrak* symbol throughout California.

- San Diego: South Bay Expressway (State Route 125)
- Orange County: 91 Express Lanes, 73, 133, 241, and 261 toll roads
- Los Angeles: Interstates 10 and 110

Below are some Northern California roads and bridges where you can use your transponder:

- Golden Gate Bridge
- San Francisco-Oakland Bay Bridge
- Carquinez Bridge
- Benicia-Martinez Bridge
- Richmond-San Rafael Bridge
- I-680 Express Lanes

The toll to use these facilities will be deducted from your I-15 Express Lanes *FasTrak* account, and will appear on your statement.

Overhead Signs and Messages

As you enter the Express Lanes, overhead signage will display one of the following messages:

- Toll prices: Provides pricing based on entering the lanes at that time.
- All Open, Open to All: This message indicates the Express Lanes are open to everyone. No tolls will be assessed during these times and all drivers may use the lanes. As a *FasTrak* customer, you do not need to place your transponder in a Mylar bag; your account will not be charged if you enter the lanes when this message is displayed.

- HOV Only: If you are a *FasTrak* customer (solo driver) and "HOV ONLY" is displayed, do not enter the I-15 Express Lanes. This message indicates traffic in the Express Lanes is congested and no capacity is available for paying single-occupant vehicles. If you were in the Express Lanes when the message appeared, you are allowed to stay in the lanes at the rate that was posted when you entered; you do not need to exit the lanes. If you enter the lanes after the "HOV ONLY" message is displayed, you could be assessed a fine and you will be charged the maximum (currently \$8).

New Commute Choices

Consider commute choices that save time, save money, and help the environment. Join other San Diego commuters who take transit or rideshare once a week or more! **iCommute**, the regional commuter assistance program managed by SANDAG, can help you find inexpensive and flexible alternatives to driving alone.

- Ever thought about carpooling or vanpooling? Sign up with iCommute to help find others who share your commute and qualify for a vanpool subsidy up to \$400 per month. Plus, you could be driving for free in the I-15 Express Lanes.
- What about taking public transit? A ride on the I-15 Express Lanes aboard *Rapid Express* is relaxing and quick.
- How about working from home one day a week? You'll reduce traffic and decrease greenhouse gas emissions.

For more information, visit 511sd.com/iCommute, call 511 and say "iCommute," or email iCommute@sandag.org.

There are so many ways the I-15 Express Lanes can keep you moving!

