



compass
Tap & Ride

Compass Card Order Form



The Compass Card is San Diego's smart card technology for transit passes. You may order an Adult, full-fare Compass Card using this order form. You may reload any Compass Card using this form. Initial purchase of Senior, Disabled, Medicare (S/D/M), and Youth passes on Compass Card must be made in person with an I.D. Regional 4-Day Passes can be used by all riders for four consecutive days. Locations selling Compass Cards include all San Diego County Albertsons stores, the Metropolitan Transit System (MTS) Transit Store, and North County Transit District (NCTD) Customer Service Centers. View all available retail locations at www.511sd.com/compass.

There is a \$2 fee for each new Compass Card, which is added to the cost of your transit pass. Compass Cards offer flexible pass choices such as:

- **Calendar Monthly Pass** – valid from first day to last day of month – orders must be received by the 15th of the month to ensure you will receive your Compass Card by the 1st of the next month.
- **30-Day Pass** – valid for 30 consecutive days – on sale any day of the month – allow three business days for order to be reloaded and 7 to 10 days to be mailed.
- **4-Day Pass** – valid for four (4) consecutive days – on sale any day of the month – allow three business days for order to be reloaded and 7 to 10 days to be mailed

To reload your Compass Card, include the 16-digit Compass Card ID number (located on the lower right side on the back of the card) on your order form. There is no need to send in your card; we will process your request and reload the pass automatically. If you reload a 30-Day or 4-Day Pass, it will be effective the day after your current pass expires. This only applies to an identical Day Pass; for example a 30-Day Pass cannot be extended by buying a 4-Day Pass.

Compass Cards also may be reloaded at Ticket Vending Machines (TVMs) located at all MTS and NCTD rail stations, at San Diego County Albertsons, the MTS Transit Store, NCTD Customer Service Centers, select community outlets, online at www.511sd.com/compass, or by calling 511 and saying "Compass." To sign up to have your pass automatically reloaded to your Compass Card every month with a credit or debit card, call 511 and say "Compass."

How do I use the Compass Card?

Each time you board your bus, tap the card flat on the Compass Card validator on or near the farebox. For the TROLLEY, COASTER, or SPRINTER, find the freestanding validator or ticket vending machine on the station platform for the rail service you will be using and tap your Compass Card flat on the Compass Card symbol. Always tap before boarding to validate each trip. Fare inspectors use handheld devices to check cards.



COMPASS CARD SERVICE CENTER

Call 511 and say "Compass"

www.511sd.com/compass • CompassCard@sdmts.com



INSTRUCTIONS: Completed Order Form can only be accepted by mail. Form cannot be accepted in person, nor can a Compass Card be picked up at the MTS Office.

- 1 Order must be received **by the 15th of the month** to ensure receipt by the first of the next month.
- 2 Print cardholder's name, address where card should be mailed, and a daytime phone number. If a return envelope is provided, print the mailing address on that envelope.
- 3 For a Monthly Transit Pass, print the **month** the pass(es) will be used. All first-time orders receive a Monthly Pass for the coming month. To switch to a 30-Day Pass on a future order, call 511 and say "Compass."
- 4 When **reloading**, print the 16-digit ID number (on the back of the Compass Card) on order form below. If reloading two or more cards, attach a sheet that lists each card's ID number and pass product.
- 5 Enclose a **check or money order** payable to San Diego Metropolitan Transit System (MTS). **DO NOT SEND CASH.**
- 6 New cards are mailed by the 20th of the month, allow 7 to 10 business days. For reloads, allow 3 business days. To activate the new pass, simply tap card on the Compass Card symbol located on or near a bus farebox, or on a validator or ticket vending machine at a rail station.

Type of Compass Card and/or Pass			Buy a New Adult Pass	Reload a Monthly Pass	Reload a 30-Day or 4-Day	New Compass Card (\$2 each)	Total
Regional	<input type="checkbox"/> Adult	\$72				____ x \$2=	
	<input type="checkbox"/> S/D/M	\$18					
	<input type="checkbox"/> Youth	\$36					
	<input type="checkbox"/> 4-Day (consecutive)	\$15				____ x \$2=	
Premium Express	<input type="checkbox"/> Adult	\$100				____ x \$2=	
	<input type="checkbox"/> S/D/M	\$25					
	<input type="checkbox"/> Youth	\$50					
COASTER	<input type="checkbox"/> Adult 1 Zone	\$120				____ x \$2=	
	<input type="checkbox"/> Adult 2 Zones	\$150				____ x \$2=	
	<input type="checkbox"/> Adult 3 Zones	\$165				____ x \$2=	
	<input type="checkbox"/> S/D/M all Zones	\$41.25					
	<input type="checkbox"/> Youth all Zones	\$82.50					
SPRINTER/BREEZE	<input type="checkbox"/> Adult only	\$59				____ x \$2=	
TOTAL PAYMENT ENCLOSED (check or money order only payable to MTS)							

For a Monthly Pass: Print calendar month transit pass(es) will be used: _____

For Reloads: Print Compass Card ID number: _____

(16-digit number is on the back of Compass Card)

Mailing information where card should be sent:

Name _____ Address: _____

City _____ State _____ ZIP _____ Phone number: _____

MAIL FORM TO: Attn: **Compass Card Sales/Finance**; MTS, 1255 Imperial Avenue, Suite 1000; San Diego, CA 92101